



Good As Gold Camper Hire Pty Ltd
193 Old Peachester Road,
Beerwah QLD 4519 Australia

TERMS OF HIRE

In these terms:

'The Hirer' means Good as Gold Camper Hire Pty Ltd.

'You' or 'the Customer' means the person specified as the customer on the Booking Form, a copy of which was signed by the Customer contemporaneously with these terms.

Rates

See our RATES on our website for current rental charges.

(All rates shown include GST and state taxes.)

Deposit and Bond

A deposit of 25% of the total hire charge must be paid at the time of booking, to secure booking dates. A \$1000 Security Bond is also required (which bond is refundable, subject to compliance with these Terms of Hire), payable by credit card.

Insurance

All trailers are comprehensively insured. In the event of an accident, the Customer will be liable for the standard excess of \$3000. You may choose to pay an optional further \$12 per day premium, to reduce your excess to \$500.

Our minimum hire period during school holidays is 2 weeks unless specifically agreed to by the Hirer, and subject to availability. Long weekend hire of 3 days minimum is available during low season only.

Cleaning

The trailer must be returned to the Hirer in a clean and tidy condition, and comply with internal packing procedures to avoid damage to inclusions. If the trailer is not cleaned satisfactorily, a cleaning fee will be deducted from your bond at the rate of \$50 per hour or a maximum of \$200.

Payments

Payments can be made using Cash, EFTPOS, Visa, Mastercard or direct debit, with the Security Bond to be charged to a credit card. The full hire payment and Security Bond must be paid prior to departure.

Tolls

All tolls charged against the trailer during the hire period must be paid by the Customer. Any unpaid toll notifications incurred in relation to the trailer whilst under hire by the Customer and charged to the Hirer will incur a charge of \$120 against your Security Bond. Toll authorities usually give a 3 day grace period to pay all applicable tolls to all vehicles without an E-Toll tag). All other traffic infringements against any trailer must be met by the Customer, and will incur a \$60 administration fee.

Cancellations

A Cancellation Fee of 25% of the total hire fee or \$300 (whichever is the greater) is applicable for no-shows or cancellations in peak season within 3 weeks prior to the day of intended departure, unless otherwise discussed and agreed to by the Hirer. All other cancellations will incur a Cancellation Fee of \$120.

Hire Periods

Late Returns

Late returns will be charged at \$200 per day for trailers if not returned by the due date and such late return interferes with a subsequent booking, unless arranged and agreed to by the Hirer within 72 hours of the end of the hire period. Extensions are available subject to availability.



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Smoking

For your safety and the comfort of others, smoking is definitely not permitted inside the trailer or annex, nor should they be returned smelling of or marked by smoke. Trailers smelling of or marked by

smoke will require steam cleaning and the relevant costs will be deducted from the Security Bond.

Pets

Pets are not allowed inside the trailer. Professional steam cleaning charges will be charged against the Security Bond (in addition to cleaning charges) if this condition is breached.

Accidents or Breakdowns.

Should an accident, damage or theft occur, notify the Hirer ASAP. It is the Customer's responsibility to report any accident, incident or theft to the police and obtain a 'full report'. Please obtain the police officer's name and number and his/her station. If any other vehicle is involved, the Customer must obtain the following details:-

- full name, address and driver's licence number of the other person/s involved;
- registration number, make and colour of other vehicle/s;
- names, contact numbers and addresses of any witnesses.

Please take photos of the incident site.

It is the Customer's responsibility to ensure that the trailer is made secure and safe and to ensure no further damage is sustained.

Damage and Risk

The Customer must notify the Hirer immediately if any damage occurs to the trailer or any hired equipment.

Any damage to the trailer caused by the Customer shall be repaired at the Customer's expense, and any costs, fees or expenses incurred by the Hirer in recovering monies for replacement or repair of damage caused by the Customer shall be paid by the Customer.

Any costs of rectifying any damage (outside normal wear and tear) including any damage caused by poor selection of road and conditions will be deducted from the Customer's Security Bond.

Any tyres, punctured, blown or shredded, must be immediately replaced with new tyres of no lesser quality.

Any damage to the tyres or rims (except for fair wear and tear) will be rectified at the cost of the Customer.

Vinyl flooring can be damaged if goods are stored on the floor during travel. Care must be taken to pack suitcases, boxes, fridges and the like, to prevent sliding and tilting which may cause damage to the interior of the trailer during travel.

The Customer is responsible for any equipment that is hired, and must not sub-let the equipment to or permit any party other than those specified on the order form to use the trailer or the hired equipment. Internal items that are missing on return of the trailer must be replaced at the cost of the Customer and deducted from the Security Bond.



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Liability

The Customer:

- 1) agrees that the Hirer shall not be liable to the Customer and/or any other person for any costs or expenses due to breakdown, inconvenience, theft of any equipment or as a result of damage during the period of the hire, (including but not limited to meals, flights, car hire, phone calls or any other costs incurred by the Customer);
- 2) agrees that the Hirer shall not be held liable for any injury or damages to any persons or property arising out of or associated with the Customer's use of the trailer;
- 3) agrees to be liable for any damage or costs arising out of any breach of these terms.
- 4) releases the Hirer from all liability arising out of the hire or use of the trailer, and agrees to indemnify the Hirer against all claims, demands, expenses and liability (including liability for personal injury, damage to property, breach of statutory duty and legal costs) arising out of or associated with the use of the trailer whilst hired to the Customer.

Annexes

Annexes are not insurable and, if hired, total responsibility is with the Customer. The cost of any repairs or replacement in excess of the Security Bond is to be paid by the Customer. Care must be taken in keeping the annex clean and free from stains and damage.

Stabilizers and Mirror Extenders

If required, these items are provided by the Hirer at no charge. The Customer must ensure that the tow ball and tow bar used are suitable to have the stabilizers fitted.

Restricted Areas

"On Road" trailers must only be used on bitumen roads, (other than short graded dirt access roads to camping areas or national parks, extending no further than 2 km and at a maximum speed of 10 kph). Discretion and common sense must be applied.

"Off-Road " trailers can be used on designated major dirt roads and sundry roads, but must not be used on tracks labelled as "4WD Only", and must not be taken through water more than 600mm deep, or any salt water.

Trailers must not be taken on the Canning Stock Route, the Simpson Desert, the Cape York Old Telegraph Track or any track closed by any relevant authority.

Trailers must not be taken into or exposed to any salt water.

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In all cases, care and common sense are of the utmost importance to ensure the incident free enjoyment of your camping holiday.

Braking and Electrical Systems

All trailers are fitted with approved braking systems that do not require modifications to your tow vehicle. They have a standard small round 7 pin electrical plug and the Hirer will supply an adaptor if required.

Loading and Vehicle Compatibility

The responsibility for ensuring that the tow vehicle and the towbar are of sufficient quality and strength rests with the Customer. (The vehicle manufacturer's handbook will give towing limits and the towbar will be fitted with a compliance plate giving the maximum load allowable).



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Driver Qualifications

The Customer and each driver must be over the age of 25 years and hold a current full driver's licence issued in Australia, unless otherwise agreed by the Hirer in writing.

The Customer and each driver:

- 1) agree not to tow the trailer whilst under the influence of alcohol or a drug;
- 2) must obey all state and national road laws;
- 3) must not have been refused any motor vehicle insurance;
- 4) must not have been found guilty of any driving offences, including driving whilst over the legal limit of alcohol or under the influence of drugs;

- (d) agrees that the trailer and equipment is in good working condition upon commencement of the hire period;
- (e) agrees that he/she will make themselves fully aware of the correct procedures for using all of the equipment supplied;
- (f) agrees that the trailer and all other equipment provided by the Hirer will be used solely for its intended use.
- (g) agrees that the agreement between the parties shall be deemed entered into at the Hirer's address in Queensland and that interpretation and enforcement of this agreement shall be in accordance with the laws of the State of Queensland.

Acknowledgement

The Customer:

- (a) by signing these Terms confirms and agrees that he/she has read these terms and conditions, and understands and agrees to strictly comply with these terms and conditions;
- (b) must hold full comprehensive insurance for the towing vehicle;
- (c) must ensure the towing vehicle is registered according to all relevant state laws;

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Signed

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Full name and address of Customer/s (in block capitals)